## Rebuilding homes since 2004

Project Rebuild LA

Building the Future. Restoring the Past.

Golden Coast

### **Golden Coast** CONSTRUCTION & RESTORATION

## Golden Coast

## A trusted restoration company















## **Our Mission**

Golden Coast Construction & Restoration serves fire and flood disaster victims by restoring their homes with quality craftsmanship in accordance with the highest construction standards.

#### About Golden Coast

- Established in 2004
- CA/WA general building contractors license
- Fire restoration company
- A+ rated customer satisfaction
- A+ rated by BBB
- Highest construction standards
- Structural restoration specialists
- IICRC certified field & office professionals
- Concierge client services











## We help you from start to finish

#### Our restoration process



#### Dav of Loss

Contact your insurance company and open a claim. We will board up and secure your property, as needed. Relocate your family and pets.



#### Photo Documentation & Inventory

Conduct photo documentation and Matterport 3D imaging and begin the inventory assessment process.

#### Inventory Personal Property



#### Contract

Obtain insurance carrier approval for site clearing and debris disposal



#### **Approvals**

Meet with your designer or architect to plan your new home and obtain necessary government approvals



Manage the project using Buildertrend software to oversee construction progress and ensure efficient.



#### Site Assessment & Testing

We will order testing for asbestos, lead, and other hazardous materials, as needed.



### Consultation & Assistance

Meet with a GCCR consultant to assess your options, obtain information on community event resources, and hire GCCR for site clearing and assistance with the reconstruction process while communicating directly with your carrier



#### Site Cleanup & Clearance



#### Construction Preparation

Hire a general contractor, obtain necessary permits and entitlements, and begin construction



Building process inspections and engineering inspections will be conducted at key stages throughout construction.

#### Presentation of Home

Once the restoration of your home is completed, and approved by our QA team a presentation of your completed home will be scheduled and your home will be "Move in Ready".

## Golden Coast

## **Restoration** Team

#### What makes us different?

Natural catastrophes, such as a fire, can happen in an instant leaving your family overwhelmed and stressed. At Golden Coast Construction & Restoration, we start by giving you peace of mind. Our mission is to serve. We do this by assisting with the reconstruction process while communicating directly with your carrier so you can take control of your loss and make well-informed decisions as soon as you are ready to move forward. No pressure. We strive to provide seamless, stress-free and prompt restoration service to our clients applying the highest quality construction standards.

#### We offer:

- Risk free board-up
- Trade partner coordination
  - Testing
  - Lead & asbestos abatement
  - Contents restoration
  - Total loss inventory
  - Drafting & engineering services
- Complimentary damage estimate with contract execution











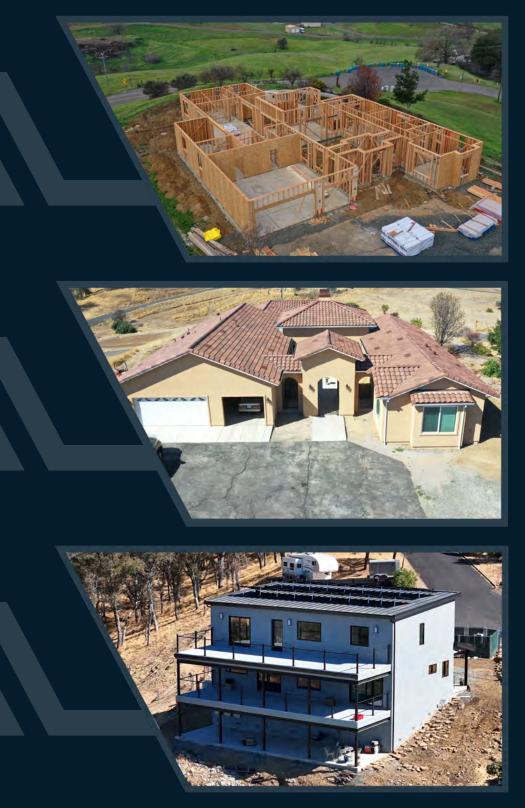
#### Before







#### After



#### Before







#### After







# Great results begin with a great team

#### Meet our team

Say "Hello" to our leadership who are committed to achieving excellence in restoration and construction by delivering quality and integrity in every home we build. Our team of professional estimators, architects, designers, project managers, office staff, and trade partners have developed a strong tradition of innovation and engineering. This dedication is executed through strategies and practices that balance aesthetics, functionality, cost, constructability, and durability to bring you a beautiful home or building with quality upgrades, on time and on budget.



#### Alex Kotyakov President / CEO

Alex launched Golden Coast Construction and Restoration in CA in 2004. Alex serves the Southern California, Northern California and Northwest Washington communities to bring quality craftsmanship and integrity to the insurance restoration, remodeling and custom home building industries.



#### Thomas Biglin Vice President

Thomas leads our Golden Coast Construction & Restoration Southern, Northern California and Northwest Washington offices with 30+ years of residential and commercial fire restoration experience. Tom successfully built and sold his own restoration company. His comprehensive knowledge of fire restoration, custom home building, and remodeling provide

innovation and insight in the management of operations in multiple states. As Vice President, Tom serves our communities with a focus on streamlining the fire restoration, construction, and remodeling processes through excellence in craftsmanship and honest commitment.



#### Greg Brumley Loss Consultant Manager

Greg became a licensed California General Contractor in 1990. He built and managed a successful, multi-office restoration business for over 25 years. Greg brings his extensive management and industry knowledge to Golden Coast Construction & Restoration to assist the company provide the highest levels of service to its customers. Greg finds the work of assisting disaster victims through the recovery process to be extremely satisfying.

#### Our loss consultants

Golden Coast Construction & Restoration Loss Consultants are experts in the field of disaster restoration. They strive to assist disaster victims manage their journey of recovery. From the day of disaster to final rebuild, the Loss Consultants strive to be a trusted and valued resource for our customers.



## Brett Johnson

Loss Consultant



Daniel Avilla Loss Consultant



Elizabeth Turner Loss Consultant

Armando Vargas



Loss Consultant



#### Glenn Kent Loss Consultant

































Clients praise us for

Leading with trust Quality management Integrity: Doing the right thing **Expertise:** Skills, knowledge and judgement **Consistently reliable** Demonstrated dependability

# How do I find the right licensed contractor?

#### Make sure the contractor is licensed

#### Remember

Most licensed contractors are competent, honest, hardworking and financially responsible. It is important for homeowners to know their home improvement rights and responsibilities for their project. A responsible and informed consumer can work more effectively with reputable contractors, and avoid being victimized by unscrupulous or unlicensed operators.

#### Hiring a contractor

When hiring a contractor, do not automatically accept the lowest bid. In fact, you should beware of any bid that is substantially lower than the others. It probably indicates that the contractor made a mistake or is not including all the work quoted by his or her competitors. You may be headed for a dispute with your contractor if you accept an abnormally low bid. It is also possible that a low-bidding contractor may cut corners or do substandard work to make a profit.















#### Ask for personal recommendations

Friends and family recently may have had similar projects completed. If they are satisfied with the results, chances are you will be, too. Customers, material suppliers, subcontractors, and financial institutions are good reference sources to check whether the contractor is financially responsible. If you are still unsure, you also may wish to check the contractor out with your local building department, trade association or union, consumer protection agency, and the Better Business Bureau.

## Verify the contractor's business location and telephone number

Make sure your contractor has a current business address and telephone number. A contractor who operates a business from the back of a pickup truck with a cellphone may be difficult to find if a job needs to be fixed after the last bill is paid.















#### Verify the contractor's workers' compensation and commercial general liability insurance coverage

Ask to see a copy of the Certificate of Insurance, or ask for the name of the contractor's insurance carrier and agency to verify that the contractor has insurance.

In California and Washington, if a contractor has employees, he/she is required to carry workers' compensation insurance. The importance of this cannot be overstated. If a worker is injured working on your property and the contractor doesn't have insurance, you could be financially liable to pay for injuries and rehabilitation. Your homeowner's insurance may or may not cover those costs. You should check with your insurance carrier to make sure the workers' compensation insurance coverage being provided by the contractor is adequate.

Commercial general liability insurance is not required; however, it covers damage to your property. If the contractor does not carry general liability insurance, he/she should be able to explain how damage or losses will be covered; otherwise you or your insurance company could end up paying for damages.

A licensed contractor must provide you with information regarding both types of insurance in your written contract.















## We have you covered

#### Golden Coast guarantee



It's simple. We strive to complete your restoration work correctly the first time and ensure your home is built to the highest residential construction standards. Golden Coast guarantees your complete satisfaction.





Plan



Restore



## FAQ

#### Question 1

On an insurance loss, do I get to choose my contractor?

#### Question 2

Do I need to file my claim immediately?

#### Answer

Yes. You are allowed to select a contractor of your choice.

#### Answer

Yes. Do not delay! Your insurance carrier could pay for your lodging and other assistance as stated in your insurance policy.

#### Question 3

Can I remove the debris myself?

#### Answer

Fire debris often contains hazardous materials such as **asbestos**, **lead**, **and other toxic substances**. Handling it without proper safety protocols may result in **health risks**, **environmental violations**, **or disposal penalties**. Professional removal ensures **safety**, **compliance**, **and proper documentation for rebuilding**.

#### Question 4

What does the debris removal process involve?

#### Answer

Our debris removal includes:

- 1. Site inspection & hazardous material assessment
- 2. Removal of ash, burned structures, & household debris
- 3. Foundation removal (optional, if selected)
- 4. Erosion control

#### Question 5

How long until I can be back in my home?

#### Answer

The best answer can be determined when our estimator speaks to your insurance adjuster, however, our field representative will give you a fair assessment.



# We are in your neighborhood

Call us today

## 800-609-0232

Proudly serving Southern California Northern California & Northern Washington



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